

CareMed has been chosen as BrightSpring Health Services New In-Network Specialty Pharmacy Provider

Specialty pharmacies deal with complex medications that you won't find at your regular retail pharmacy. Many of these drugs are only offered through specialty pharmacies such as CareMed, who offer a high level of clinical expertise and patient support.

Our highly experienced staff will act as your advocate with your physician and others involved in your treatment. From the time of initial diagnosis to the first dose, and on throughout treatment, we assist you through the entire clinical process with:



Insurance assistance with claims and billing



Counseling and detailed instructions on how to take your medications correctly, as well as how to manage side effects



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Prescription refill reminders

Medication handling information, instruction on how to safely store and refrigerate your medication if needed



24/7 access to our Board-Certified Specialty Pharmacists to answer your questions



Patient Financial Assistance staff will work to secure thirdparty funding for qualified patients



Our **myCareMed** mobile app where you can check prescription status, manage your prescription history, customize your alerts, and easily pay your invoices

Specialty Pharmacy . . .

redefined

At CareMed, our goal is to provide solutions to complex medical conditions such as:

- Rare Disease
- Oncology
- Neurology
- Transplant
- Immunology
- Cardiology
- Dermatology
- Endocrinology
- Gastroenterology
- Hepatitis
- HIV/AIDS
- Immune Deficiency
- Inflammatory Issues
- Nephrology
- Respiratory
- Rheumatology
- And many more

Getting Started with CareMed

1

Once we receive your prescription, you will be contacted by an Outbound Care Coordinator to validate your insurance coverage and complete your patient profile. Please save **877.227.3405** to your contact list to recognize our attempts to reach you.

2

Please have your height, weight, and any allergies available, along with a list of current medications and preferred emergency contact information.

3

If no additional information is required, we will coordinate with you and your provider to deliver your medication.

4

If financial assistance is requested, our advocacy team will engage to explore other options for further discussion.

(5)

Our pharmacist will consult with you and review your medication, provide dosing instructions, potential side effects, and review the contents of our Patient Welcome Kit that will arrive with your prescription.



We are always here to help, call **877.227.3405** anytime **24/7** to speak with one of our pharmacy team members. www.CareMedSP.com

Stay Connected 24/7

You can access your prescription information anytime through our myCareMed mobile app. You can register at myCareMedSp.com or download the app through your app store.





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