

Losing a loved one is one of life's most difficult moments. We're here to help.



We provide you with support and guidance to make the process a little easier.



We'll provide step by step guidance through the claims process and connect you to available services **included at no cost.**



You'll have **expert assistance** to help secure documentation related to your claim such as death certificates.



You can visit [metlife.com/beneassist](https://www.metlife.com/beneassist) for additional support beyond life insurance.*

*The [metlife.com/beneassist](https://www.metlife.com/beneassist) website provides information on how and why it's important to notify third parties (i.e., credit agencies, Social Security Administration and Veterans Affairs). You'll also find guidance on how to shutdown common social media accounts and more.

Let's discuss these no cost services available to you:

- **Grief Counseling**¹ – Support from licensed professional counselors 24 hours a day, 7 days a week to help during this difficult time and provide comfort, encouragement and hope to you; along with legal, financial and funeral assistance.
- **Digital Estate Planning**² – Create key estate planning documents online in as little as 15 minutes by answering a few simple questions. Visit www.willscenter.com to get started.



Call us at **1-800-638-6420**
for any of your claim needs.



Scan the **QR Code** with your smartphone camera or visit metlife.com/concierge6 to watch a quick video about the MetLife Beneficiary Claims Concierge experience.

1. Grief Counseling and Funeral Assistance services are provided through an agreement with TELUS Health. TELUS Health is not an affiliate of MetLife, and the services TELUS Health provides are separate and apart from the insurance provided by MetLife. TELUS Health has a nationwide network of over 30,000 counselors. Counselors have master's or doctoral degrees and are licensed professionals. The Grief Counseling program does not provide support for issues such as: domestic issues, parenting issues, or marital/relationship issues (other than a finalized divorce). For such issues, members should inquire with their human resources department about available company resources. This program is available to insureds, their dependents and beneficiaries who have received a serious medical diagnosis or suffered a loss. Events that may result in a loss are not covered under this program unless and until such loss has occurred. Services are not available in all jurisdictions and are subject to regulatory approval. Not available on all policy forms.

2. Digital Estate Planning without online notary is available to all individuals regardless of any MetLife relationship or product. It is not available for customers situated in or individuals residing in GU, PR and VI. Domestic partnerships are not currently supported. Group legal plans are provided by MetLife Legal Plans, Inc., Cleveland, OH. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI.

Nothing in these materials is intended to be advice for any particular situation or individual. Like most group life insurance policies, MetLife insurance policies have certain exclusions, exceptions, limitations, reductions of benefits and terms for keeping them in force. A MetLife representative can provide you with costs and complete details.

MetLife Group Term Life insurance is issued by Metropolitan Life Insurance Company, 200 Park Avenue, New York, NY 10166 under Policy Form # GPNP99.