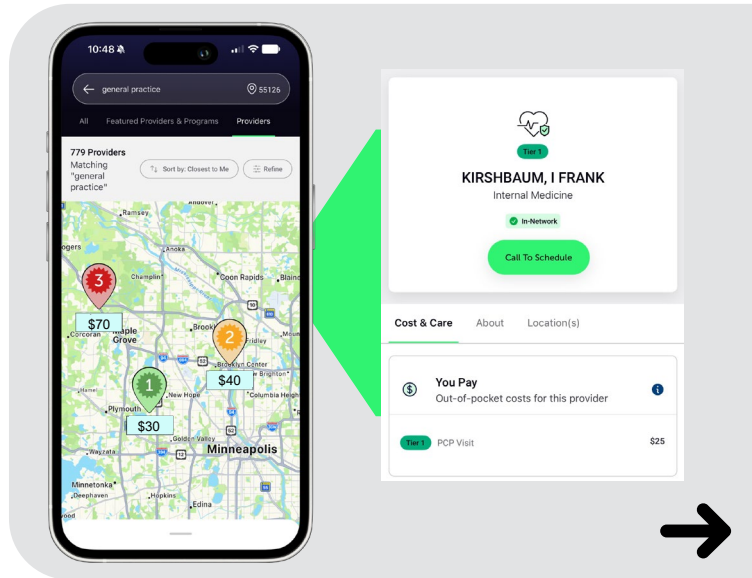
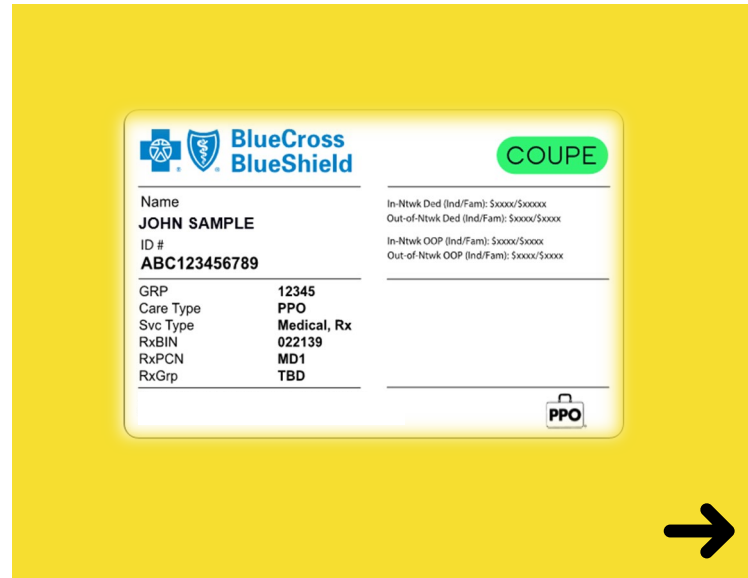


# Coupe Health Plan Overview

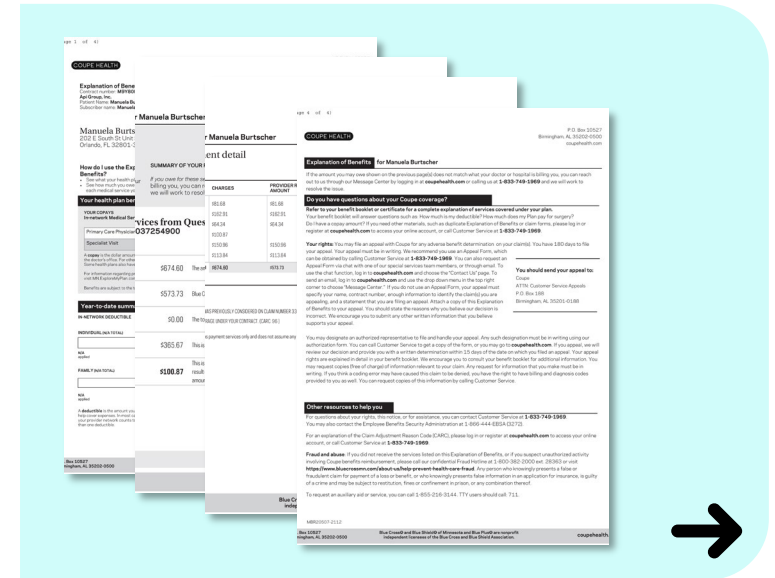
# Your Member Experience



Select a provider in Anthem's BCBS Network based on cost & quality



Go to the doctor and receive great care



1. Pay your providers directly.
2. Receive EOBs after service.



# Provider Quality Rankings & Insight

Providers are categorized into three copay rankings based on some of the following criteria:

**Quality** – Providers renowned for their best-in-class training, certifications, and commitment to delivering excellent care outcomes.

**Appropriateness** – Providers who deliver the appropriate level of care, eliminating unnecessary or wasteful care.

**Efficiency** – Providers who deliver the best results for their patients in a cost-efficient manner.



## Provider Tiering

1

### **Tier 1:**

Meets all criteria and they have the lowest copay.

2

### **Tier 2:**





Meets most criteria and has an average copay.

3

### **Tier 3:**

Meets minimum criteria and therefore has the highest copay.

# BrightSpring Health Coupe Health Plan Design

Service Description	In-Network			Out-of-Network
Out-of-Pocket Maximum	\$8,000 / \$16,000			No Limit
Tiers	 Tier 1	 Tier 2	 Tier 3	 Out-of-Network
Primary Care Visit	\$65	\$85	\$145	\$175
Advanced Imaging (MRI, MRA, CAT or PET Scans)	\$405	\$535	\$910	\$1,090
Diagnostic Labs	\$230	\$310	\$520	\$625
Emergency Room / Ambulance (each)	\$1,725	\$1,725	\$1,725	\$1,725
Inpatient Hospital Stay	\$4,370	\$5,815	\$8,000	\$11,800
Outpatient Hospital	\$1,725	\$2,295	\$3,885	\$4,660
Urgent Care	\$115	\$115	\$115	\$115
Specialist Visit	\$145	\$195	\$325	\$390

# Office Visit



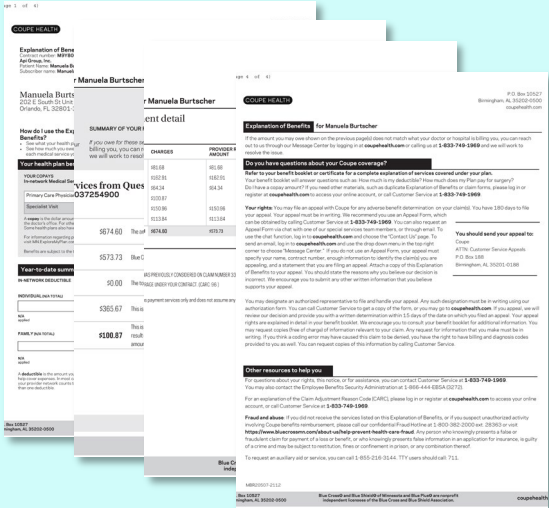
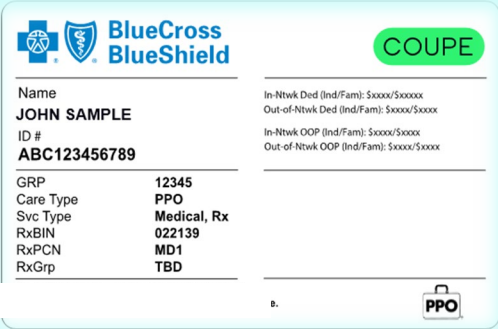
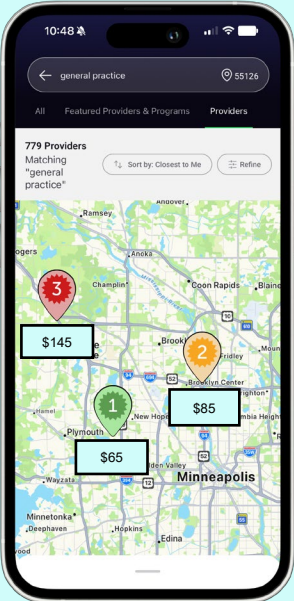
David is a 28-year-old who works as a Business Analyst. He is young and healthy and rarely engages with his health plan. However, after two days of waking up with a sore throat, David decides he should see his doctor to get tested for strep.

**1** Select a provider based on cost & quality

**2** Present ID card at the time of visit and pay your copay

**3** Pay provider directly.

**4** Receive EOBs after services.



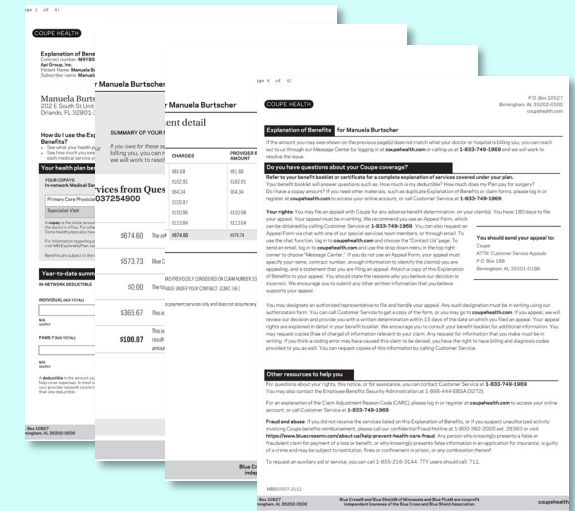
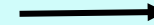
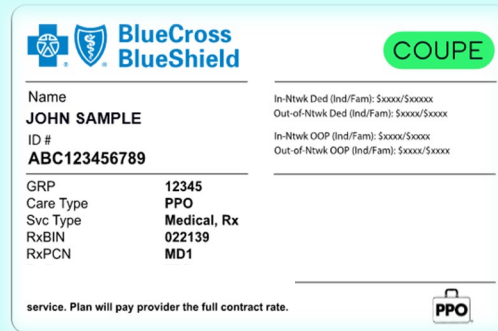
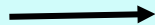
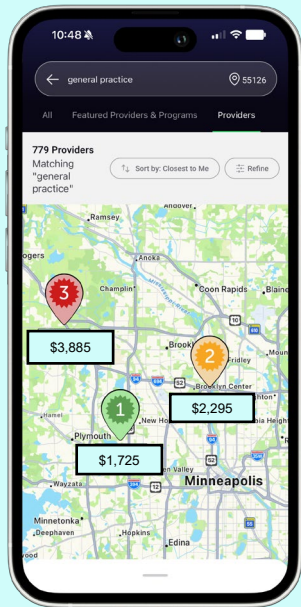
\*Some providers may charge you a copay at the time of service while others may bill you for it later.

# Outpatient Knee Surgery



Jessica is a 35-year-old female and a Supervisor. She enjoys being active and spending her free time outdoors. One day Jessica was out hiking and slipped on some loose gravel. Jessica hurts her knee and is told she needs knee surgery.

- 1 Select a provider based on cost & quality
- 2 Present ID card at the time of visit and pay your copay
- 3 Pay provider directly.
- 4 Receive EOBs after services.



# Emergency Room

Tyler is a 35-year-old male who is an Engineer. Tyler starts to experience pain in his abdomen. The pain increases and he decides to go to the emergency room.

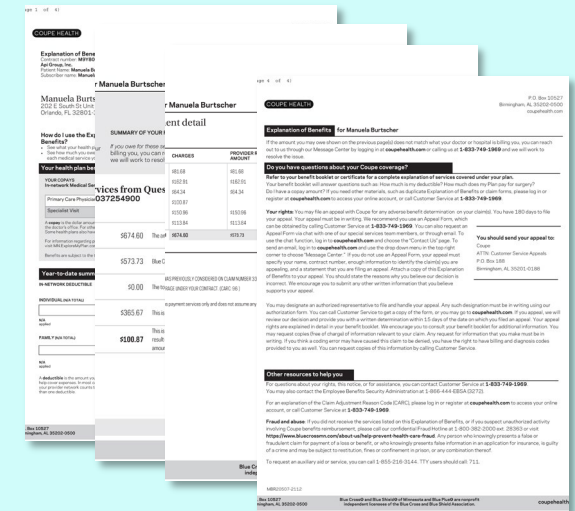
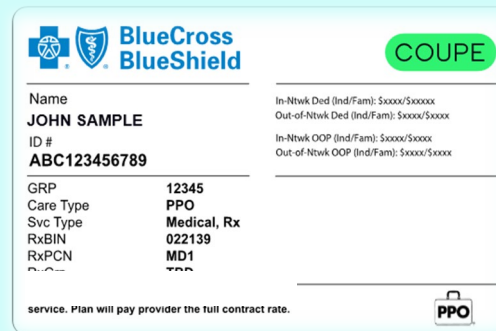
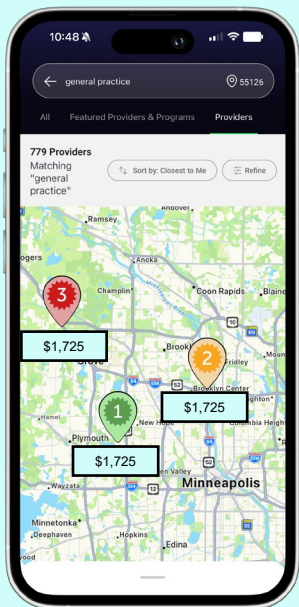


**1** Select a provider based on cost & quality

**2** Present ID card at the time of visit and pay your copay

**3** Pay provider directly.

**4** Receive EOBs after services.



\*Some providers may charge you a copay at the time of service while others may bill you for it later.

# Anthem Health & Wellness Essentials for Coupe Plans

## Programs for Members

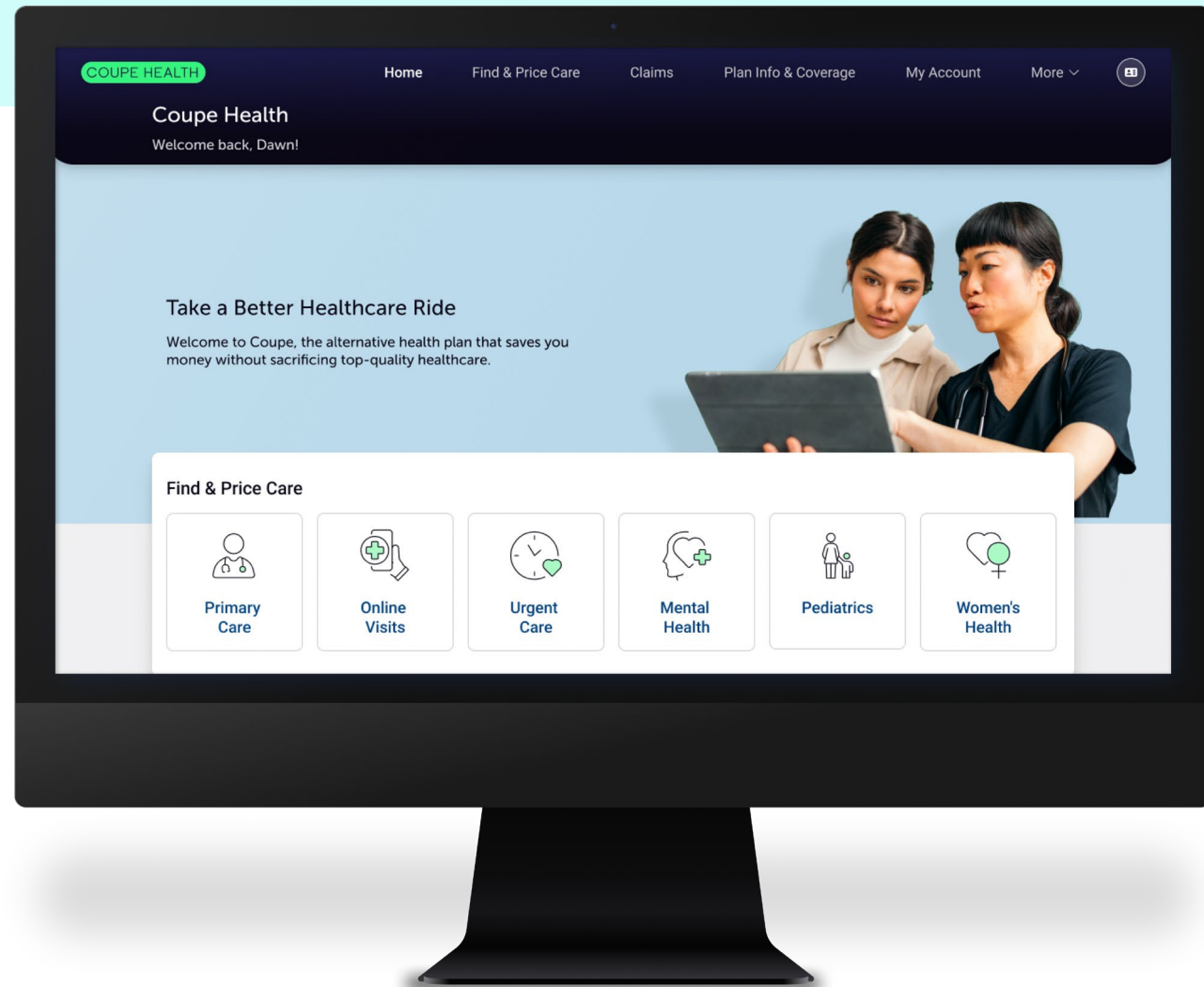
- Case Management for Medical including ESRD, NICU & Transplant
- Condition Care: CORE for Asthma, Coronary Artery Disease, Diabetes, Heart Failure, COPD
- 24/7 Nurseline
- Autism Spectrum Disorder (ASD) w/Applied Behavioral Analysis
- Behavioral Health Advantage
- Cancer Care Navigator

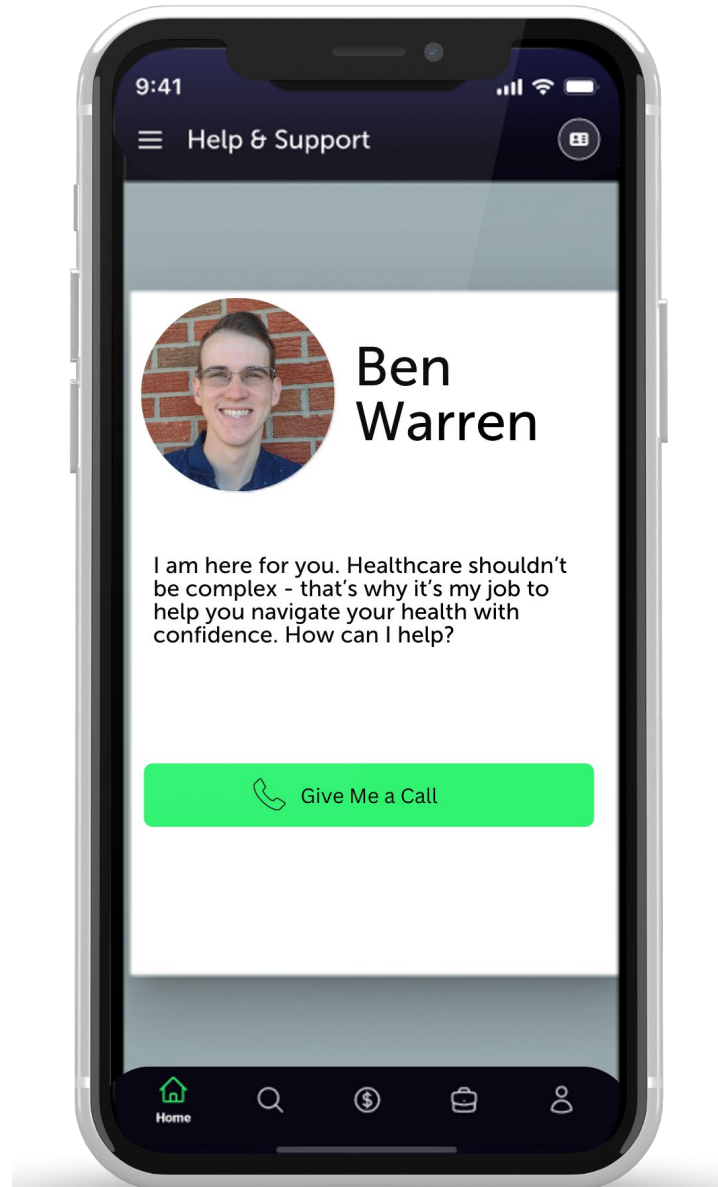
# How to Access Care

## Coupe Member Portal

### In the Coupe member portal, you can:


- Find high-quality providers
- Compare out-of-pocket costs
- Track your out-of-pocket progress
- Contact your Health Valet





# Health Valet Team

- ✓ Assist in finding a top provider
- ✓ Available for open enrollment questions
- ✓ Available for health benefit questions
- ✓ Resolving billing issues with providers
- ✓ Administrative assistance

 833-597-3980 EST/MST  
M-F 8a-8p

\*Members **must** say they're with **BrightSpring Health Services**



# Onboarding Checklist

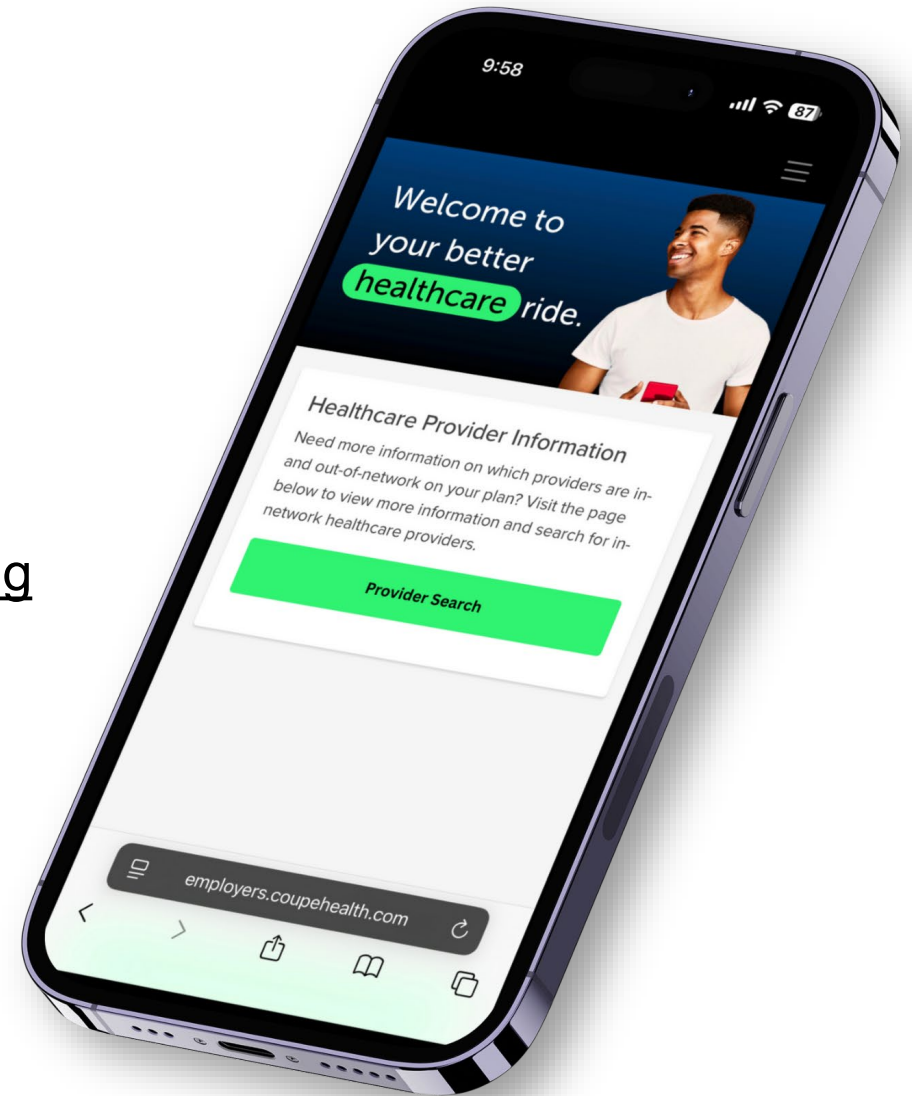
- Complete open enrollment via your company's process
- Sign up for the member portal or app on plan start date
- Watch for ID cards in a plain white envelope

# COUPE

## Learn more about Coupe



<https://employers.coupehealth.com/brightspring>



COUPE

A better healthcare  
ride starts here.