

# Health Valets

## What is an Anthem Health Valet and how can they help me?

An Anthem Health Valet is a concierge resource that can help you navigate your healthcare with confidence.

Health Valets can assist with a variety of different situations including:

- Finding a high-quality provider.
- Helping you understand different care options.
- Answering questions on billing and general insurance questions.

## How do I contact an Anthem Health Valet?



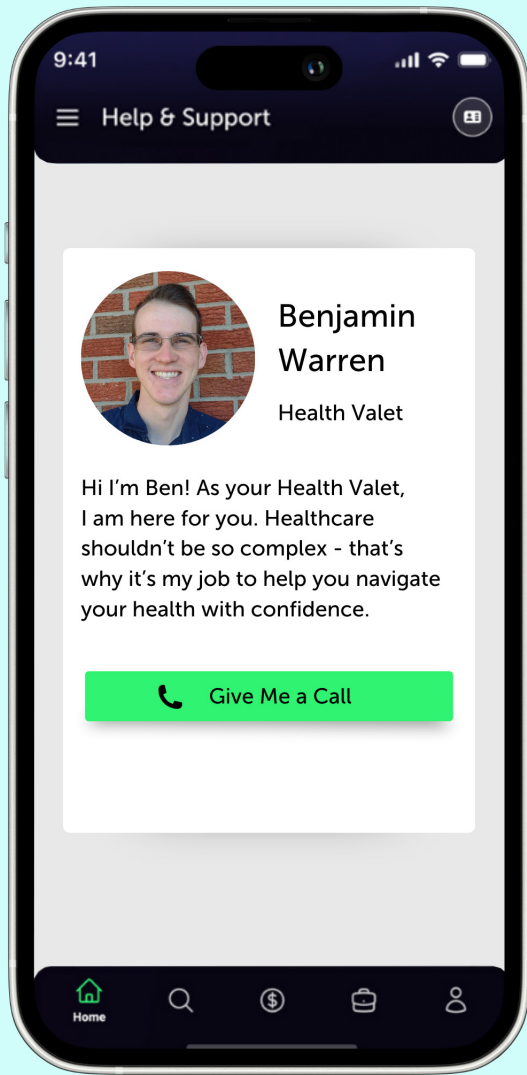
Call the number on the back of your Member ID card.

## Health Valets work for you.

“I am very impressed with the customer service I have received from the Health Valet team. I know it is their job to be care support for a customer but they go above and beyond and worked tirelessly to resolve a problem I was having.”

-Coupe Member





## Will I only work with one Health Valet?

Each time you call or email the Health Valet team, you will be assigned a trained Health Valet for your case. If the Health Valet you started to work with is unavailable, the next available team member will assist you.

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