

No matter which health plan option you choose, your well-being is our top priority. That's why we use Imagine360 powered by Quantum Health, to make it easy for you to access the support you need to stay healthy.

Helpful Tips for Using Your Plan

- **Use the Online Portal:** BrightSpring Connect offers single sign-on access to Quantum Health's online portal. You get 24/7 access to your benefit information, directory, claim status and you can even download your ID card.
- **Ask a Quantum Health Care Coordinator:** Call **866-885-1491** to reach your team of benefits experts, claims specialists and licensed medical professionals understand your plan, find providers, manage chronic conditions and help with billing issues.
- **Find a Provider:** Care Coordinators will help you compare providers based on quality, cost and how well they work with your plan.



Billing Support Made Easy

Our health plan includes built-in price protection, so you don't overpay for care. Here's how it works:

- After you receive care, your provider sends a request for payment called a claim. Imagine360 - our health plan's claims administrator - reviews each for errors and overcharges.
- If needed, Imagine360 adjusts the amount paid to the provider. Most of the time, providers accept this amount.
- You receive an Explanation of Benefits (EOB) showing what you owe for services. Compare it to your provider bill.

If you ever receive a provider bill that doesn't match your EOB, call your Care Coordinators at **866-885-1491**.

Contact Information



Quantum Health Care Coordinators: Call **866-885-1491**, Monday-Friday, 8:30 a.m.-10 p.m. ET.



Learn More: scan the QR code or visit <https://brightspring.benefitsinfo.online/i360-video/> for a quick video about the offered Medical Plans.

