

How to Submit a Medical Claim

Paid upfront at your provider visit?
Follow these steps to request reimbursement.



To review your request, Imagine360 powered by Quantum Health needs an itemized bill from your provider that includes:

1. Patient name
2. Diagnosis code(s)
3. Provider name
4. Provider address
5. Provider tax ID number
6. Date of service
7. CPT code(s)
8. Charge for service

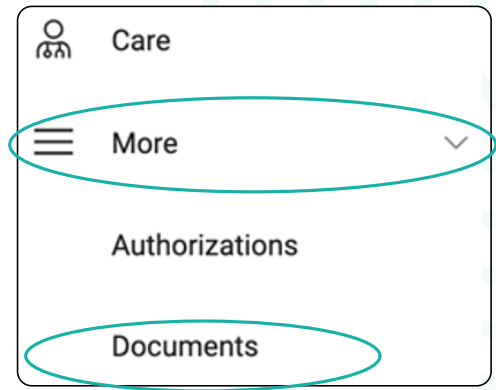
Identifying Information		Group Information					
1	John Doe 1234 W Any Street Any Town, US 12345-6789		The Foot Doctor 123 Achilles Drive Any Town, US 12345-6789 Phone: 800-123-4567				
	Date of Birth: 01/23/45						
2	ICD10Dx: M76.6	5	Group Tax ID: 10-0987654 Group NPI: 1234567890				
3	Provider Information JOE SMITH 123 ACHILLES DRIVE						
4	ANY TOWN, US 12345-6789						
Details of Charges							
Date	Place of Service	CPT	Claim Modifier(s)	Charges	Client Pay	Balance	Client Resp.
10/17/23	11	99214 (1 unit)		120.00	120.00	0.00	0.00
6		7	Total:	120.00	120.00	0.00	0.00
					8		

Note: Your provider's bill may look different. If you want help checking that everything we need is included, call a Care Coordinator at the number **(866-885-1491)** on your benefits ID card.

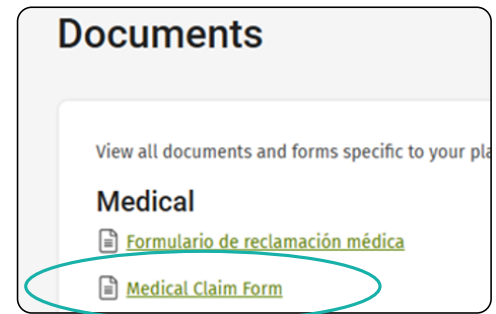
Submit Your Claim

Once you have an itemized provider bill for your visit, you can submit your claim on the Quantum Health benefits site.

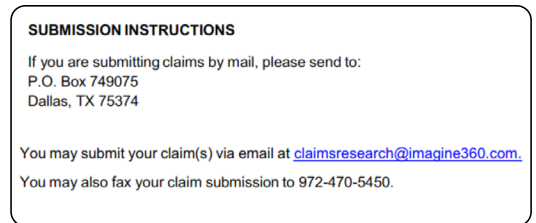
1. Log into BrightSpring.Quantum-Health.com.
2. Click on the arrow next to **"More"** on the left side of your screen. Then click **"Documents."**



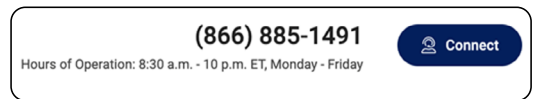
3. Under **"Documents,"** choose **"Medical Claim Form."** A fillable form will download on your device. Fill the form out online or print it and complete it by hand.



4. Follow the submission instructions found on your claims form.



5. Allow 30-45 business for your claims form to process and keep an eye out for your Explanation of Benefits. You can also call a Care Coordinator at **866-885-1491** or chat with them on your benefits site to get more information.



24/7 access to your health benefits: BrightSpring.Quantum-Health.com

Care Coordinators are ready to help.

866-885-1491 | Mon – Fri: 8:30 a.m. – 10 p.m. ET

